

# Sid Shardanand

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## Objectives

- To get into a part time or casual role to further my skills in Customer Service or Retail.

## Education

**2015**

**Year 12 - Glen Waverley Secondary College**

- Subjects currently enrolled in: English, Maths, Software Development, IT Applications

**2014**

**Year 11 - Glen Waverley Secondary College**

- Subjects completed: English, Maths, IT, Legal Studies, Psychology and Biology

**2014**

**Certificate III in Information, Digital Media and Technology - Boxhill TAFE**

- Have achieved a Cert III in 3D modeling and animation

## Skills

- Customer Service (Upselling, meeting KPI's, managing a till, conflict resolution)
- Working with children (Working with children check completed)
- Intermediate knowledge of PC and Mac hardware platforms and a range of software
- Basic skills in computer programming using JavaScript and PHP and Blender (3D modeling software)

## Experience

**November 2015 to December**

**Customer Service Assistant/Photographer, Scene To Believe, Keysborough**

- Serve customers, upsale items and meet KPI's
- Operate point of sale equipment including cash handling
- Operate photography

**July 2015 to November**

**Casual Customer Service Assistant, La Ionica Chicken Shop, Glen Waverley**

- Serve customers
- Operate point of sale equipment including cash handling
- Carry out cleaning and preparation duties

**July 2013 to December 2013**

**Trainee Games Designer, Lightmare Studios, Melbourne**

- Animation and 3D modelling of characters for game development using Blender 3D software

**September 2013**

**Year 10 Work Experience, XTRALIS, Bentleigh East**

- Software and hardware testing
- Data entry and administration as required

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Address: 42 Dunscombe Ave, Glen Waverley, VIC 3150