



Sid Shardanand

Objective

Expanding my knowledge and skillset, with the intention of maneuvering my career in technology towards prestige and accomplishment. I believe in a simple formula for applying myself; Multiplying my talent and understanding of technology with hard work and sweat to deliver incredible things for not only my team, but for my entire organization.

Education

2016 - 2020

Bachelor of Information Technology, Majoring in Programming – Deakin University

2013 - 2015

VCE - Glen Waverley Secondary College

2013

Certificate III in Information, Digital Media and Technology - Boxhill Institute

Skills

- Intermediate monitoring, analysis and management of AWS cloud infrastructure
- Compliance and meeting regulatory requirements at every stage of the SDLC
- Supervision and upskilling other team members
- Network administration, establishment, maintenance and troubleshooting problems
- 24/7 technical support, being ready to log in and fix problems at a moment's notice
- Adaptability working a variety of teams, divisions, technologies and discipline, I pride myself on rising to the occasion and growing into my role
- Change/Incident/Problem management within an enterprise setting

Experience

September 2022 – Current

Senior Consultant Engineer, NAB – Nab Reporting Platforms/Nab Discovery Cloud, 700 Bourke Street/WFH

- Second in Charge for the team
- Supporting and augmenting PowerBI for the entire organization(>11,000 Users)
- Enabling Data Scientists across the entire bank to solve data problems
- Consulting internally within the division to deliver projects and tackle challenging issues

September 2023 – December 2024

Product Owner & Data Steward, Third Party Data, 395 Bourke Street/WFH

- Product Owner for third party data integrator SaaS product
- Data Steward for third party data sources for the whole of NAB
- Compliance and technical services ownership within the ITIL framework

April 2021 – September 2022

Senior Analyst Engineer, NAB – Nab Data Governance, WFH

- Providing infrastructure and application level support for 2 OTS applications
- Reviewing and signing off metadata capturing across the enterprise
- Devops and automation within AWS

July 2019 – April 2021

Analyst Engineer, NAB – Finance Applications, 800 Bourke Street

- Provided support for a fleet of ~20 Vendor OTS applications

- Migrated applications to cloud(AWS)
- After hours support

Accomplishments

Automation/Incident Reduction

During my secondment in 2019, I was tasked with increasing the quality of support for a new team in our division. Within 6 months, I delivered:

- A 25% reduction in annual after hours support call-outs(560 incidents pre-emptively resolved)
- Time savings of up to 41 days(one FTE) by automating several level 2 service requests

The combination of the above has led to an 8 week reduction of work effort for BAU, and a recurring annual savings of \$80,000 for after-hours incident response callouts.

BAU Cloud Optimization

Since migrating applications to cloud, there has been a big push to increase the quality of infrastructure and reduce cost. My contributions in this space include:

- Resized and cost-optimized the AWS infrastructure for our portfolio across 3 applications
- Innovated cloud cost saving strategies that have been escalated and distributed to our entire division to apply across their infrastructure
- Took ownership and ensured regulatory compliance on a neglected AWS account within the team
- Played a key role in enabling WFH for tech resources via AWS infrastructure/portal access from outside the NAB network

Within my team alone, we hit a milestone of \$200,000 yearly reduction in cost with the above work.

Project Delivery

Having a background in teams that focus on development and support, I have had the opportunity to participate not only in BAU/Support activities, but also in multiple projects and enterprise initiatives. These include:

- Decommissioning and decoupling multiple legacy monolithic financial applications
- Performing the first migration of Oracle EPM to AWS in the world!
- Introducing AI to the companies marketing department, leading to \$35 million annualized value
- Creating, deploying and supporting data interfaces between teams within the company and external
- Ensuring compliance to rigorous enterprise wide standards for every cloud deployment/migration
- Optimizing reporting scripts to reduce execution time by 10x and reduce resource utilization to half

With every piece of work I ensure that I maintain a great relationship with interfacing teams while also delivering the highest quality of work for my own team.

Extra-Curricular

When it comes to technology, the best way to learn more is to live and breathe the stuff. As such I have strived to participate in technology related activities and endeavors outside of work as well, these include:

- Building and publishing an app in the android app store(10k downloads, \$25 a day in revenue), source code is available on my [github](#)
- Won a hackathon at NAB during my internship, walked away with a google home mini
- Contributed to an open source GitHub [project](#) with over 60k users and 150 contributors
- Actively participating in mentoring and welcoming interns into NAB