Sid Shardanand

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Objectives
- To further my skills in Customer Service and Retail Sales.

Education
March 2016 – Current
Bachelor of Information Technology – Deakin University
- Enrolled in third year majoring in Programming.

2015
Year 12 VCE - Glen Waverley Secondary College
- Subjects completed for VCE: English, Maths, Software Development, IT Applications.

2014
Certificate III in Information, Digital Media and Technology - Boxhill TAFE
- Have achieved a Cert III in 3D modeling and animation.

Skills
- Programming skills using JavaScript, PHP, C#, C++, Java, Python, SQL, HTML, XML, CSS
- Intermediate knowledge of PC and Mac hardware platforms and a range of software
- Basic skills in Blender (3D modeling software)
- Customer Service and Sales
- Working with children (Have a valid Working with Children card)
- Cash register operations
- Photography skills

Experience
February 2016 to Current
Crew Member, McDonalds, Wantirna
- Customer service
- Prepare food for service
- Cleaning/ setup of restaurant

November 2015 to December 2015
Customer Service Representative, Scene to Believe, Parkmore
- Customer sales and service including upselling, meeting KPI's, cash handling and electronic customer communications
- Prepare customers and /or their pets for Santa photography
- Setup, operation and packing up of photography equipment and props

July 2015 to October 2015
Casual Customer Service Assistant, La Ionica Chicken Shop, The Glen, Glen Waverley
- Serve customers
- Operate point of sale equipment including cash handling
- Carry out cleaning and preparation duties