Sid Shardanand

Sid.Shardanand@gmail.com 0434199957

Objectives

• To get into a part time or casual role to further my skills in Customer Service or Retail.

Education

2015

Year 12 - Glen Waverley Secondary College

• Subjects currently enrolled in: English, Maths, Software Development, IT Applications

2014

Year 11 - Glen Waverley Secondary College

• Subjects completed: English, Maths, IT, Legal Studies, Psychology and Biology

2014

Certificate III in Information, Digital Media and Technology - Boxhill TAFE

• Have achieved a Cert III in 3D modeling and animation

Skills

- Customer Service (Upselling, meeting KPI's, managing a till, conflict resolution)
- Working with children (Working with children check completed)
- Working with food, achieving food grade cleanliness, working with dangerous machinery
- Intermediate knowledge of PC and Mac hardware platforms and a range of software
- Basic skills in computer programming using JavaScript and PHP and Blender (3D modeling software)

Experience

February 2016 to Current

Crew Member, Mcdonalds, Wantinrna

• Overnight cleaning, cooking, 24 hour restaurant operation, heavy lifiting

November 2015 to December

Customer Service Assistant/Photographer, Scene to Believe, Keysborough

- Serve customers, upsale items and meet KPI's
- Operate point of sale equipment including cash handling
- Operate photography

July 2015 to November

Casual Customer Service Assistant, La Ionica Chicken Shop, Glen Waverley

- Serve customers
- Operate point of sale equipment including cash handling
- Carry out cleaning and preparation duties

September 2013

Year 10 Work Experience, XTRALIS, Bentleigh East

- Software and hardware testing
- Data entry and administration as required

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Address: 42 Dunscombe Ave, Glen Waverley, VIC 3150